



## Bikeep Docking Station Warranty

Valid for all Bikeep personal bike parking stations with production date starting from January 1, 2023.

### Warranty Terms and Conditions

Dero will warrant its products against defects in workmanship and materials for a period of (12) months from date of shipment for all products consisting of TGIC powder coat. Under this warranty, Dero's liability is limited to repair or replacement, at Dero's option, of products found in Dero's reasonable judgment to have been defective in workmanship or materials.

This warranty does not cover failure due to negligence, abuse, vandalism, accidents, lack of maintenance, or improper installation; nor does it cover defects or failure due to products tampered with, altered, modified, or repaired by anyone not approved by Dero. In addition, Dero will not warranty powder coated and 304 grade stainless steel products within ½ mile of saltwater bodies.

Dero liability for failure to repair the product under this warranty after a reasonable number of attempts will be limited to a replacement of the product, as the exclusive remedy for breach of warranty. Under no circumstances shall Dero be liable for any special, incidental, or consequential damages based upon breach of warranty, breach of contract, negligence, strict liability, or any other legal theory. Such damages include, but are not limited to, loss of profits, loss of the product or any associated equipment, cost of capital, cost of substitute or replacement equipment, facilities or services, downtime, purchaser's time, the claims of third parties, including customers, and injury to property.

To obtain service under this warranty, please return the item(s) in question to the point of purchase. Anyone returning goods to Dero must first obtain authorization via email. **This warranty does not cover the removal or installation of the product in any way or form.**

### Disclaimer of Warranties:

This warranty contains the entire warranty and shall be in lieu of any, and all other warranties, whether expressed or implied. Any, and all other obligations or purporting to act on its behalf to modify or to change this warranty, nor to assume for it any other warranty or liability concerning this product.

**WARNING:** Dero recommends the entire system be completely tested on a regular basis. However, despite frequent testing, and due to, but not limited to, criminal tampering or electrical disruption, it is possible for this product to fail to perform as expected.

### Warranty does not cover:

- Damage incurred in shipping or handling
- Installation or removal of the product.
- Damage is caused by a natural or manmade disaster such as fire, flood, wind, earthquake, or lightning etc.
- Damage due to causes beyond the control of Dero or Bikeep such as excessive voltage or short-circuiting, mechanical shock, or water damage.
- Damage caused by unauthorized attachment, alterations, modifications, or foreign objects.
- Damage caused by peripherals (unless such peripherals were supplied by Dero or Bikeep).
- Damage by moisture, insects or animals, or objects such as vehicles, etc.
- Defects caused by failure to provide a suitable installation environment for the products.



- Damage caused using the products for purposes other than those for which it was designed.
- Damage from improper maintenance.
- Damage from any other abuse, mishandling, and improper application of the products.

**Note to Installers:**

This warning contains vital information. As the only individual in contact with systems users, it is your responsibility to bring each item in this warning to the attention of the users of this system.

**Power Failure**

Bikeep systems require an adequate power supply for proper operation. If the system operates from batteries, it is possible for the batteries to fail. Even if the batteries have not failed, they must be charged, in good condition, and installed correctly. If a device operates only by AC power, any interruption, however brief, will render that device inoperative while it does not have power. Power interruptions of any length are often accompanied by voltage fluctuations which may damage electronic equipment such as the Bikeep system. After a power interruption has occurred, immediately conduct a complete system test to ensure that the system operates as intended.

**Short-circuiting of components**

**Always remove power to the Main Controller (MC) and other devices when working on them. Short-circuiting components are not covered under this warranty.**

Never change/remove/cut/disconnect or other alterations with power connected either via the transformer or the batteries. Also always take care when adjusting any part of the system.

**Component Failure**

Although every effort has been made to make this system as reliable as possible, the system may fail to function as intended due to the failure of a component.

**Inadequate Testing**

Most problems that would prevent a Bikeep system from operating as intended can be found through regular testing and maintenance. The complete system should be tested at least once a month and immediately after a break-in, an attempted break-in, a fire, a storm, an earthquake, an accident, or any kind of construction activity inside or outside the premises.

**Security and Insurance**

**Regardless of its capabilities, the system is not a substitute for property insurance.**

Any questions regarding this warranty should be directed to:

Dero  
5522 Lakeland Avenue North  
Crystal, MN 55429  
Toll Free 888-337-6729  
[www.dero.com](http://www.dero.com)